



Retreat Waiver

Thank you for joining a Travellur event.

Here at Travellur, we are committed to offering you the best travel experience possible. That includes insuring you are prepared for travel and limiting our responsibility to keep our prices as low as possible. The following details your responsibility, our liability and cancellation policy, and photography release. In order to maintain our standard of service, we ask that you please sign and date this waiver then return by email to us as soon as possible. If you prefer not to appear in any photographs, please ask for a photography-free waiver.

1. Your Travel Arrangements

All travel arrangements (ie flights, trains) to the retreat meeting point are your responsibility and at your own cost. We shall not be held liable for any consequences arising from delays or cancellations in any of the companies you may have made arrangements with, or for any irregularities in your documentation required for travel. Transfers to/from the retreat are at your own cost, unless otherwise specified.

3. Travel Insurance

(a) Travel insurance is highly recommended. If you choose to buy insurance we require that your travel insurance covers the activity of this retreat as well as unexpected cancellation, sickness, losses and all the usual risks. You should bring the policy with you in case of an emergency.

(b) Travellur has partnered with World Nomads to bring you flexible, reliable and straight forward travel insurance. Return to the sign-up page for a link to buy insurance.

(c) As of 31 Jan 2020 World Nomads is no longer covering claims related to the Coronavirus (COVID-19).

4. Your Health and Safety

(a) It is your responsibility to let us know if you have any injuries, allergies or illness and to be mindful at all times of your own body's capability during the retreat. If you have health conditions and dietary requirements that may be affected by the activities offered, we reserve the right to advise you to desist and in the interests of your wellbeing.

(b) We do not accept responsibility for any illness or accident you may experience during the retreat, although we will do our best to help you to get the medical attention you need.

(c) It is your responsibility to bring any medication you may need during your retreat.

5. Cancellation by you

You may cancel your booking at any time, providing that the cancellation is made in writing. Deposits are non-refundable unless you have someone to take your space in which case a 200€ restocking fee will be deducted from the deposit refund.

6. Amendments by us

Very rarely, changes may have to be made (e.g. itinerary, venue location or other arrangements), which we reserve the right to do at any time. If your accommodation has to be changed, we will do our utmost to provide accommodation of a similar rating. If a significant change becomes necessary, we will inform you as soon as reasonably possible.

7. Our liability to you

(a) We accept responsibility for ensuring that the retreats are supplied as described and that the services we are contractually obliged to provide are to a reasonable standard.

(b) We do not accept any liability for cancellations, delays or changes caused by war, threat of war, terrorist actions or threats, closure of airports, civil strife, industrial action, natural disaster, epidemics, technical problems to transport, staff cancellations, unforeseen changes in your personal circumstances or other events beyond our control. Of course we will do our best to find reasonable solutions in the face of extenuating circumstances.

(c) We are not liable for any injuries you may incur during the retreat. All activities are undertaken at your own risk. We are not liable for any medical or psychiatric conditions, which may develop during or subsequent to the retreat.

(d) We are not liable for loss of, or damage to, your personal property. It is your responsibility to ensure that your possessions are kept safe at all times. This includes hire cars or other hired equipment.

8. Privacy Policy

We do not share customer details with any 3rd parties. Any personal information that you provide to us will be used only for the service you requested. This information is used only for administration of the site system and in the compilation of statistics used by us to assess the use of the site. This privacy policy does not cover the links within this site linking to other sites.

9. Photography

I hereby irrevocably authorize Travellur to use photographs of me and or my property and authorize her and her assignees to use and publish (with or without my name) photographs, pictures, portraits or images in any and all forms and media and in all manners and the purposes of publicity, illustration, advertising, publishing, and websites for any product or services, or other lawful uses. I further waive any and all rights to review or approve any uses of the images, any written copy or finished product.

Please complete the form below and return to Travellur via email (to info@travellur.com) prior to embarking on your trip.

First and Last name (PRINTED)

By ticking this box I am confirming I am of full legal age and have read and fully understand the terms of this waiver

Signature

Date

